

Health Pal Paper Sketches

RILEY PELOSI

WIREFRAME NAVIGATION

WIREFRAMES MY NAVIGATION BASED ON THE SITEMAP

Main Navigation



6.0 Profile



2.0 Home

2.1 Search Field

9 search
Explore
× My Doctors
× My Patient Form
A f Hampe / Search

Tap Home / Search bottom nav.

9 search	
×	clear
What are you for	LOOKING 7
where	7
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[Anytime] I	late]
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Find	

Refine your search by what you're looking for, where, when, insurance. Tap find.

2.0 Home / Search

2.2 Doctor List View



Based on search criteria view the list provided of doctors near you and select a doctor you might be interested in.

2.3 Doctor Profile



View Doctors profile. Name, occupation, ratings, location, calendar, specialities, qualifications, client focus, treatment approach, payment methods. Book a appointment or consultation.

3.0 Health Pal Start



Tap Health Pal heart icon bottom nav. Close welcome modal when you are finished reading about this primary feature which helps save you time searching for docs.

3.1 Ask Question



Start rich messaging dialog between you and your health pal. Your health pal is here to help answer your questions, provide doctor recommendations and help book your next doctor appointment free of charge.

3.0 Health Pal

3.2 HP Gathering Info



Health Pal asks more questions so she / he can provide the right set of recommendations through extensive research.

3.3 Book Recommendation



Please review doctor recommendation profiles and follow up with Health Pal so that he/she can help with booking process.

4.0 Schedule

4.0 Appointments



Tap Schedule on bottom nav and select appointment you would like to change.

4.1 View Appointment



View doctor appointment and tap on the floating cancel button when you are ready to cancel.

4.2 Cancel / Explain

(×)
Cancel Booking
what is the reason for your cancelation?
O I'm feeling better
O I decided to go with another Dr.
0 Other
Provide Details
Cancel Booking

Please provide details of why you would like to cancel your appointment so that we can improve our users needs.

5.0 Call Start



Here you will have the ability to make calls to your doctor or receive calls. The primary function for this feature is the ability to receive FaceTime calls with your doctor or wellness expert.

5.1 Call from Doctor



Screen showing you that your doctor is calling you swipe to answer FaceTime consultation.

5.0 Calls

5.2 Answer and Start Consultation



Your consultation with your doctor has begun. When the consolation is over you can end it by pressing the close icon as the bottom if the screen.

6.0 Profile

Riley (8) View and edit profile
New Patient Form
Insurance Cards
Health Bills
settings
8

Your Profile screen. You have the ability to fill out Universal New Patient Form and make changes to the form, Scan or Update Insurance cards, View Health Bills, and manage your settings.

6.0 Profile

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DESIGN PATTERNS FOR MOBILE & DESKTOP

2.0 Home



Tap Home / Search bottom nav.

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2.0 Home / Search



3.0 Health Pal Start



Tap Health Pal heart icon bottom nav. Close welcome modal when you are finished reading about this primary feature.



3.0 Health Pal

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4.0 Schedule

4.0 Appointments



Tap Schedule on bottom nav and select the Appointment you would like to change.

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	Physical Therapy Elaine Chan Pro Health Clinic 6pm - 7pm	
	Monday, Dec	12
	Virtual Ayurveda Naomi Uchida HEAL Ayurveda C 5pm - 7pm	Diet Consultation enter
	Friday, Dec 2	2
	New Patient Dent Dr. Eric Lawton, D	al Exam DDS
Home Heal	th Pal Schedule	Calls Profile



5.0 Call Start

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Recent Calls
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Here you will have the ability to make calls to your doctor or receive calls. The primary function for this feature is the ability to receive FaceTime calls with your doctor or wellness expert.



5.0 Calls





6.0 Profile

Riley (8) View and edit profile
New Patient Form
Insurance Cards
Health Bills
settings
8

Your profile screen. You have the ability to fill out the Universal New Patient Form and make changes to the form, scan or update Insurance Cards, View Health Bills, and manage your Settings.

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Insurance Ca	ards		
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Settings			
Home Health	Pal Schedule	Calls	Profile

6.0 Profile

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LOW-FIDELITY PROTOTYPING

LOW-FIDELITY PROTOTYPING: PAPER & SKETCHES

NAVIGATION

MENU DESIGN



Mobile Navigation

5.0 Calls



6.0 Profile



Web Navigation

2.0 Home



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5.0 Calls

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3.0 Health Pal

4.0 Schedule

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	Monday, Dec 12
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6.0 Profile

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SEARCH

SEARCH FOR A DOCTOR AND BOOK AN APPOINTMENT

2.0 Home

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2.1 Search Filter 2.2 Doctor List View 2.3 Doctor Profile

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Mobile Search



2.4 Book Appoint.

8

Name

Occupation

Reviews

Location

7

7

7

Insurance

Phone Number

Reason for visit.

BOOK Appointment

Date

Notes

Cancel

2.5 Confirmation

2.6 Schedule







2.0 Home



2.1 Search Filter



2.4 Book Appointment

Health Pal Scheelule Calls (8) SI View all images Name D Thu, Dec 13th occupation Reviews Location Insurance Notes Book Appointment

2.5 Confirmation



Web Search



2.2 Doctor List View

2.3 Doctor Profile



2.6 View Schedule

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HEALTH PAL

RECEIVE RECOMMENDATIONS, ASK QUESTIONS, AND BOOK AN APPOINTMENT WITH A HEALTH PAL

Describe

symptoms

due you how Insurand

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3.0 Health Pal Start

3.2 HP Gathering Info 3.3 Book Recommendation

Mobile Health Pal



8 G Heath Pal Here are my recommendations based off my research 1. Dr Allyson Estes 10 2. Dr. Joe Smith 1. View Dr. Profile 2. View Dr Profile provid u like me to book app? P

3.4 View Schedule



Web Health Pal

Health Pal Schedule Calls (8) 5 Search (8) Health Pal Name C × Welcome to your Heath Pal m c ~~ -Type a message here

3.0 Health Pal Start

3.1 Ask a Question



3.3 Book Recommendation

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3.2 HP Gathering Info

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3.4 View Schedule

SCHEDULE

VIEW UPCOMING AND PAST APPOINTMENTS

Mobile Schedule

4.0 Appointments



Web Schedule

4.0 Appointments

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History	Thursday, Nov 29
	Physical Thurapy Name Time
	Monday, Dec 12
	Virtual Ayurveda Diet Consult Name Time
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CALLS

ANSWER A CALL FROM YOUR DOCTOR AND START YOUR HEALTH CONSULTATION.

5.0 Call Start



5.1 Call from Doctor



Mobile Calls

5.2 Answer and Start Consultation



5.0 Call Start

5.1 Call from Doctor

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Web Calls

5.2 Answer and Start Consultation



PROFILE

VIEW AND EDIT YOUR PROFILE

Mobile Profile

6.0 Profile



Web Profile

6.0 Profile

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ON BOARDING

INTRODUCTION, LOG IN, SIGN UP

Onboarding

Key Information

Educate the user about the benefits and different functions of the Health Pal app.

Feature Highlights:

- Eliminate the time it takes to find the perfect health expert.

- Ask questions, get recommendations, and book appointments with your Health Pal.

- Conduct health expert consultations and appointments over the phone.

Rationale

How many times have we all downloaded an app where we are forced to provide our personal information before using the app? How many times have users dropped off deciding they did not want to provide their personal information? Or how many times do users provide fake information during the sign up flow just so they can start using the app and then later change the information if they are actually enjoying the experience and find the product useful? With my user survey results for onboarding apps, it is evident that 90% of the time users would prefer to provide their personal information, if needed, after they have started using the app. With this research in mind, for Health Pal, after a user downloads the app they are allowed to go ahead and start using the app and later as they are using the app, we will integrate progressive onboarding. As you will see in the User Sitemap to the right, with the filled purple squares, this process allows the user to discover the app by themselves and presents information as they use the product. Progressive onboarding doesn't overwhelm the user, only shows the next step, the next related feature, and actions that are relevant to where they are in their unique journey.

User Sitemap



The filled rectangles are the areas of the user journey where progressive onboarding will be introduced.



2.5

Health Pal





Calls



Search for Anything

Health Pal

Schedule

Calls



Video Appointments

Connect face to face using your phone, tablet or computer, 24/7.

What will the doctor do?

Just like an in-person visit, the doctor or wellness expert takes record of your history and symptoms, performs an exam and may recommend a treatment plan.

Have more questions?

Call your Health Pal, they are here for you 24/7.

Got It

Profile

Sign Up Continue with FB Log In

6.0



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		Or			
		Log In			
	Forgot	your Password?			
	List Your Pra	actice with Health Pal			